



## Internet Banking Service

Your bank at your hand



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QNB ALAHLI Internet Banking Service reflects an understanding of your busy lifestyle by offering you an easy, secure, fast tool of accessing your accounts and executing different banking transactions without any delays or branch queues. You can use it from the comfort of your home, your office or anywhere else around the world through: <https://ib.qnbalahli.com>

### Main features:

This service allows you to easily and instantly view:

- Accounts and credit cards balances and movements
- Time Deposits, Certificates of Deposits, loans and Investment funds balances and information
- Accounts and credit cards e-statements and print them
- Collected cheques history
- Interest rates as well as exchange rates
- Your contact information registered at the bank

### Control:

This service helps you to easily control:

- Issuing Time Deposits and Certificates of Deposits
- Requesting chequebooks
- Settling your credit card dues immediately
- Charging your shopping internet prepaid card
- Activating or de-activating any type of cards
- Adding transfers beneficiaries with the possibility of deleting or modifying them at anytime
- Executing instant transfers between your accounts or to beneficiaries inside the bank
- Performing transfers to beneficiaries in other banks, nationally or worldwide
- Creating automatic transfer requests to transfer to other accounts inside or outside QNB ALAHLI locally or internationally

### Communicate:

This service enables you to communicate instantly with the bank to:

- Apply for a bank product and inquire about it or submit a complaint and a bank representative will get back to you
- Follow up on the execution of your requests that were submitted through this service
- Update your personal contacts details

### Safe and easy:

This service allows you to:

- Self-register your username and password by using your debit card number and PIN
- Process certain banking transactions safely by using the activation code that is valid to be used once, which is received on your registered mobile number at the bank or issued by the “Token” device or m-Token mobile application

After signing the service application form at the branch, you can register on the Internet Banking Service site:

### Registration steps of Internet Banking Service:



Now you can successfully login to the Internet Banking and Mobile Banking Service using newly created username and password as you have completed the registration successfully and you can enjoy these services and their various benefits.

### Apply Now

Terms and conditions apply  
For more information, please visit your nearest QNB ALAHLI branch or call 19700 or visit our website [qnbalahli.com](http://qnbalahli.com)