

# **Electronic Banking Services** Your bank is closer than you think



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Since we highly consider your precious time, QNB ALAHLI offers a wide range of innovative electronic banking services to access your account and execute banking transactions with no delay or queue, wherever you are.

#### **Internet Banking Service:**

Manage your accounts and execute your banking transactions in secure and easy way 24/7 through the internet by subscribing for free to the service, then visit <a href="https://ib.qnbalahli.com">https://ib.qnbalahli.com</a>. This service allows you to inquire about your account(s) and credit card(s) balances and movements, view your detailed accounts transactions, transfer money between your own accounts or to any other account, update your contacts, settle your credit cards dues and even you can inquire and apply for different banking products and more.

### **Mobile Banking Service:**

Stay in control of your banking activities, while keeping up with your busy schedule with "QNB ALAHLI Mobile Banking" application. You can download the application for free on Smart phones and Tablets through "IOS App Store" or "Google Play" and access the application using the same username and password of the internet banking service. This service gives you instant accessibility to check your accounts, credit cards balances and transaction details, locate your nearest QNB ALAHLI ATMs, cash acceptance ATMs and branches, find out more about the latest discounts and offers for cardholders. You can also transfer between your own accounts and pay your credit card dues or even request instant deactivation of your cards in case of loss and more.

#### **QNB ALAHLI E-Wallet:**

Download for free "QNB ALAHLI E-Wallet" application that offers you a variety of payment services including paying your bills, topping up your mobile, or make donations, transfer to other wallets and enjoy all "Fawry" services directly from your mobile, in addition to other benefits in a convenient, fast and secure way.

#### **QNB ALAHLI mVisa Mobile Service:**

Download "QNB ALAHLI mVisa" application for free and discover a simple, fast and secure way of instant payment to merchants using your smart phone. Just scan the QR code displayed at the merchant with your mVisa application and the money will be transferred from your account through the debit card linked to your mVisa application to the merchant account. In addition to the possibility of issuing an internet virtual card and many other services.

## **Phone Banking Service:**

No need to come to the bank to access your accounts, you can inquire about your account(s) and execute banking transactions through our 24 /7 phone banking service by calling 19700 locally and 0020219700 internationally and will allow you to speak with a customer service representative to answer all your queries.

#### PortaBank Service:

Wherever you are, receive an SMS on your mobile to be updated with your financial position and movements. You can get updated through SMS with your accounts balances, last five movements for one of your accounts, foreign exchange rates updates, in addition to salary notification (for payroll clients only).

#### **Email@Bank Service:**

You can follow up on your account movement and position by receiving emails on daily or weekly basis.

# **Apply now**

Terms and conditions apply

For more information, please visit your nearest QNB ALAHLI branch or call 19700 or visit our website anbalahli.com